GROW@THE WALLIS

STUDENT MATINEE FAQ'S

- How do I sign up my school to see a show?
 - Please use <u>THIS FORM</u> to submit a request.
- Why is there a ticket fee?
 - In an effort to ensure as many students witness live performances, a nominal fee
 of \$10 per ticket is assigned to ensure each seat has value; that we do not under
 or overbook and guarantee the highest impact and the largest houses for our
 performing artists.
- How do I request a scholarship?
 - Limited need-based partial scholarships are available for ticket & bus costs.
 Please use the 'Additional Comments' section of the matinee request form to express your school's need.
- How do I pay & what are they payment terms?
 - We accept payment by check. Six weeks prior to the show we require a non-refundable 10% deposit. The full amount due two weeks prior to the show. No refunds are issued two weeks prior to the show.
- When are the tickets confirmed?
 - The tickets are confirmed after the deposit has been received and a receipt has been issued.
- What if I need to cancel?
 - You are welcome to cancel anytime. However, the deposit is nonrefundable and the full amount is not refundable two weeks prior to the show.
- Help! I can't find a bus!
 - o Check out this great <u>TRANSPORTATION RESOURCE</u> document.